

SPRING 2020  
EDITION



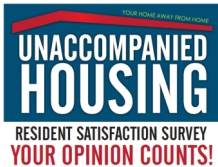
NBK UNACCOMPANIED HOUSING NEWSLETTER

# Be Informed

## Happy Spring!

### So Much is Happening at NBK UH!

We have made it through another winter here in the majestic Pacific Northwest. As the days begin to warm up, you will probably want to make good use of your windows by opening them. It's a good idea to vacuum the window screen the first time you open them so that you aren't breathing in any dust particles. Also, please make sure your windows are closed and locked upon exiting your room.



## 2020 Resident Satisfaction Survey

The Resident Satisfaction Survey (RSS) is used to measure our resident's level of satisfaction. The results from the survey provides the UH staff with the information that we need to improve the **Safety, Security and Quality of Life** for our residents.

You've Got  Mail!

- ⇒ This year will be the first time that the RSS is delivered and completed via the residents personal email address.
- ⇒ The surveys are expected to be sent out to the residents in the beginning of May.
- ⇒ If you are a resident, please participate in the survey and encourage your neighbors participation as well.
- ⇒ If your personal email address has changed since you checked-in to UH, please stop by your Building Managers office (Bldg. 1001 Bremerton/2300 Bangor) to update it.



### BRIGHTSIGN DIGITAL DISPLAYS

What is BrightSign you ask? These are marketing monitors used to display helpful information on activities and resources that are available to our residents.

BrightSigns have been installed in our UH lobbies at NBK Bremerton.

BrightSigns are coming soon to NBK Bangor and Keyport. Keep an eye out for them!

**What Is the 2020 Census?** The 2020 Census counts every person living in the United States and five U.S. territories.

**Importance of the Data.** The 2020 Census will determine congressional representation, inform hundreds of billions in federal funding every year, and provide data that will impact communities for the next decade.

#### Impact in Your Community.

School lunches. Plans for highways. Support for firefighters and families in need. Census results affect your community every day.

**The Census Count = where you were on 1 APR 2020. The UH Census timeline will be announced soon.**

United States<sup>®</sup>  
**Census  
2020**



Find us on the internet at: [www.kitsap.navylifepnw.com](http://www.kitsap.navylifepnw.com)

## Be Informed (page 2)

### Reminders

**SMOKE DETECTORS:** Do not remove or tamper with Smoke Detectors, they are there to protect you and all residents in the building. Tampering with them is a Federal offense and you are liable to pay for replacement or repair.

**ALCOHOL POLICY:** Residents are reminded that if you are under the age of 21, you are not allowed to consume any alcoholic beverage at any time. If you are over the age of 21, please lock up your alcoholic beverages when not consuming and do not share with an underage person.

### PORTABLE AIR CONDITIONING UNITS:

Portable A/C units are not authorized for use in UH. The power grid for each building is not set up to support the electrical load that is required to run an A/C unit. A/C units found in rooms will be confiscated.



### FLEET DEPLOYED PARKING LOT (FDPL):

You must make arrangements to park your vehicle in the FDPL if you are going to be deployed, underway, or TAD/TDY for greater than 30 days.

**Spring is here!**



## Did You Know You Can Submit a Maintenance Trouble Call 24 Hours a Day?

Resident requests (non-emergency) can be submitted through the online maintenance request program at <http://www.kitsap.navylifepnw.com>. Select "Unaccompanied Housing" under the Housing tab. Your request is then sent to our Maintenance Tracking Program and reviewed daily by the UH Building Managers. Residents will receive an email confirmation (*if an email is provided with submission*) when their maintenance requests have been received, assessed, and completed.



### Maintenance Emergencies:

During working hours (Mon-Fri), contact your complex front desk:

Bangor/Keyport, B/2300, 360-396-4046  
Bremerton, B/1001, 360-476-2377  
Naval Hospital, B/HP05, 475-4334

### After Hours and Weekends:

Contact the UH Duty Manager at 360-340-2297

### See Something? Say Something!

All residents MUST immediately report to UH staff any suspicious activity, unauthorized items, and/or personnel in UH property. Resident Advisors are also available if needed. Know your Resident Advisor!

UH Policy Violations:

4 unauthorized/unattended guest violations resulting in NJP/EMI/Counseling

## PREPARING YOUR ROOM FOR DEPLOYMENT OR LEAVE

It is very important when departing for deployment or extended periods of leave or absence that you prepare your room with the best housekeeping practices. Secure all of your personal belongings. Make sure windows are closed and locked. Lock all wardrobes and/or closets and all valuables including laptops and game consoles. Throw away food that will expire during the time you are away. Empty all trashcans, turn off and unplug all electronics. Turn off all lights. For rooms with kitchens, kitchen should be free of grease and grime and all dishes left clean and organized. Set the thermostat between 68 and 72 degrees. Leave a clean room with beds made and all necessary cleaning chores completed.

All UH Residents are advised you are only assigned to one side of your room. Please do not use the other side/bed for anything. The unassigned side is to remain ready for assignment at all times.



**Bangor Front Desk:**  
B/2300  
360-396-4046

**Bremerton:**  
B/1001  
360-476-2377

**Naval Hospital:**  
B/HP05  
360-475-4334

**After Hours Duty Managers:**  
**Bremerton/Hospital**  
360-340-2297  
**Bangor/Keyport**  
360-340-0047