

Thank You UH Residents



For Participating in our 2019 UH Resident Satisfaction Survey!

We are happy to report our 4 UH buildings earned the "A" list award and NSE UH is in contention for the Crystal award. We are happy that you enjoyed the Survey Close out Party with Liberty as well.



Here is how you rated us in different categories:

Top 5

- 1) Safety 93.3
- 2) Pest control 91.9
- 3) Professionalism with which you were treated 91.2
- 4) Overall level and quality of the front desk process 90.9
- 5) Ease of the assignment process 90.7

Bottom 5

- 1) Heating and air conditioning system 76.5
- 2) Visitor parking 78.2
- 3) Parking 79.7
- 4) Elevators 80.5
- 5) Maintenance of recreation areas (grills, volleyball courts, picnic areas, etc.) in UH 82.7



WE HEARD YOU...

Upgrade of the common kitchens in 2026, 2027 and 2028; new electronic dart board, resurfacing of all pool tables, new concrete picnic tables are improvements that came out of RSS annual survey comments. Additionally, we are working on an action plan to improve room conditions upon move in and maintenance follow-ups.

That Bed in Bag (BIB) Is Yours to Keep!



UH no longer requires permanent residents to return issued linen. Permanent residents may keep or dispose of issued linen upon check out.

Calling All New Residents!!!

New Residents "Mandatory" Indoctrination is held every 2nd Wednesday of the month in the conference room of Bldg. 2029. This new mandatory indoctrination includes SAPR training, as well as information on building amenities, safety, energy and recycling program, and tips in passing room inspections. New residents must complete this training within 30 days of check-in.

Donate When Vacate – Leaving or Transferring? Many long term UH residents have accumulated many items, and with transferring, comes a tough decision to get rid of those "sea bag unworthy" items. NSE UH teamed up with Navy Marine Corp Relief Society (NMCRS), through the Donate When Vacate Program. Gently used items donated by vacating sailors are taken to NMCRS Thrift shop in Smokey Point, who then sells them to the Navy Family. Thank you to all who have donated.

Be Informed

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Winter is right around the corner, but the good news is all the boilers in Bldgs. 2026, 2027 and 2028 have been upgraded with more efficient boilers to ensure all residents are kept warm throughout this cold season.

Here is how our Hydronic Heating System works in Bldgs. 2026, 2027 and 2028:

- Water is heated in a boiler and circulated through the building to the tube/fin heating units in each room. Building heating system should maintain your rooms at 68-70°F.

Here is how our Hydronic Heating System works in Bldg. 2029:

- Water is heated in a boiler and circulated through the building to the tube/fin heating units in each room. Your rooms should maintain 70-74°F automatically all year round.

Windows must be kept closed to help maintain these temperatures and our energy usage.

IN ORDER FOR OUR HEATING SYSTEM TO WORK EFFECTIVELY DURING WINTER SEASON, WINDOWS MUST BE KEPT CLOSED AT ALL TIMES. If you notice draft or cold air coming in around the window, please submit a maintenance request immediately.



UH is looking for volunteers to help decorate the lobbies of Bldgs. 2026, 2027, 2028 and 2029, as well as our 12 ft. Christmas tree, starting November 29, at 0900. Please sign up at the front desk or call (425) 304-

3111 if you are interested.

UH will have a Holiday themed contest throughout the Holidays – guess the number of lights on the Christmas tree, as well as door decorating contest, so start looking for great ideas.



Oh Christmas tree, oh Christmas tree... Please be aware that although residents are allowed to decorate for the holidays, live Christmas trees are not allowed in the UH. Please help us in conserving energy by unplugging Christmas lights.

Contact Us

Housing Director: 425-304-3114
Complex Manager: 425-304-3116
Assistant Managers: 425-304-3117 or 3152
UH LCPO: 425-304-3118
UH LPO: 425-304-3111



RESIDENT RECOGNITION

Program Winners

| Building | April | May | June |
|----------|----------------|--------------|--------------|
| 2026 | HT3 Keith | IC3 Duscheck | FC3 Heinz |
| 2027 | OS3 Cruz | AS3 Benak | GSMFN Jones |
| 2028 | STG3 Riosliano | IT3 Kiphart | HN Hunt |
| 2029 | SN Morgan | HN Reyes | DCFN Carlson |

NSE FY19 Resident of the 3rd Quarter: DCFN Carlson
Congratulations to All Our Winners!



Darts anyone? A new, standing electronic dartboard was recently installed in Bldg. 2028 lounge. Now that the weather is starting to change, this is a perfect way to get together in the lounge for some “out of the room” fun. Check it out!



I got it!!! UH sand volleyball court was cleaned up and as you can see is being utilized by commands for their PRT. For those who would like to play sand volleyball in a get together picnic, volleyballs may be checked-out at the front desk.

Is your family visiting for the holidays? Navy Gateway Inn and Suites (NGIS) is an ideal place to stay for families visiting the area. They have rooms available from studio to suites, and it is conveniently located at Smokey Point, close to the Navy Exchange and Commissary. Please call (425) 304-4860 for more information. Reservations can be made at: <http://ngis.dodlodging.net/property/Everett-Smokey-Point-NS>



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