WINTER 2018-2019

Edition







<u>The 2019 Resident Satisfaction Survey is scheduled in March, Let your voice be heard!</u> We care about what you think. Take this opportunity to be heard and allow us to help you. The RSS Survey will:

* Measure resident satisfaction - gives residents a voice! The RSS is used to measure our resident's level of satisfaction. The process provides an avenue whereby their level of satisfaction is captured and consolidated to provide the Navy with a tangible method of evaluating the condition and management of properties.

* Measure appearance/condition of individual buildings - RSS Scores allow us to target specific buildings for improvement. If residents are not happy with the facility appearance/condition it should be reflected by lower scores. These lower scores alert management that there is a potential problem worth investigating. The investigation might reveal the need for: better maintenance, better management, or even some sort of repair or improvement work.

SAPR

There is no place for Sexual Assault in any Navy Facility, especially in the UH. If you see something that you think will harm your shipmate, friend, co-worker or family, say something, report it right away. SAPR CONTACT NUMBERS ARE: Comm. 360-257-3265, DSN: 820-3265, 24/7 DOD Safe Helpline:877-995-5247

Room Heater

Please report to your Building Manager if your room heater is not working. UH Admin. Office: 257-4163/4093 or Contact the Civilian Office: 257-2799/5323.



Mr. Freeze is Coming!!!!

Cooler days and nights are coming, so make sure your windows are closed. Report to your Building Manager if your heater is not working as soon as possible.

<u>LEADERS COLUMN</u>

As we approach the winter months, there is an increase of residents spending more time in the barracks. Let's work together in keeping our buildings and common areas clean. Respect one another when it comes to excess noise and music after hours. This is where we live and it takes a team effort to keep our residence neat and clean. Happy Holidays

AZC Cherisse Smith



Stop by the UH Office and fill out a CIS or submit one online at: https:// www.surveymonkey.com/ r/9DFX26C. It only takes a few minutes and helps us improve the UH services we provide. Provide your feedback, your opinions matter.

CHECK-OUT PROCEDURES: Please notify your Building Manager at least 15 days before your scheduled Check-Out, so the BPO can show you the procedures making your check-out smooth and quick. If you have repairs needed in your room, please notify the UH right away so we can call it in and initiate necessary work before your check-out. After you complete your UH check-out, you need to do your FINAL check-out from the Front Desk and get your official Check-Out form. You might need it when you go to your next Duty Station.

ALCOHOL POLICY

Residents are reminded that if you are under the age of 21, you are not allowed to consume any Alcoholic Beverage at any time . If you are over the age of 21, please lock you Alcohol Beverage when not consuming it, do not share it with an under aged person.

Be Informed (page

<u>Places that are Off-Limits to</u> <u>UH Residents and Guest</u>

- 1. All Building Roof Tops
- 2. All Building Ledges
- 3. All Building Mechanical Rooms.
- 4. Walkway Railings
- 5. Storage Rooms
- 6. Electrical/Communication Rooms
- 7. Contractor Managed Rooms (Parts Room)

Please stay away from places where it poses a danger to you and your shipmates.



tacles. Smoking and use of other tobacco products (including ecigarettes, vaping, hookahs and chewing tobacco) are strictly prohibited in UH facilities.

Do the right thing, follow the rules!

Remember, service members represent their service's both on and off duty. We must always maintain good order and discipline.

UH Policy Violations

1 Violation of unauthorized weapons ammunition. Member counseled by Command.

Although we generally act with good intentions, sometimes we stray from that expected good order and discipline and are held responsible for our actions. Represent and act accordingly!

See something? Say something!

As agreed and signed upon check-in, all residents "MUST" immediately report to UH staff any suspicious activity or unauthorized items and/or personnel in the UH property. Resident Advisors are also available if needed.

Know your resident advisor.

🜔 ontact Us

UH Admin. Bldg.2701 Duty Manager: 360-914-7347 UH LCPO.....257-3793 UH LPO.....257-4163 UH Admin.......257-4093 Housing Managers: Complex Manager.......257-5323 Assistant Managers.......257-2799



Smoking

Please use des-

ignated outdoor

smoking areas

and approved

smoking recep-



Trouble Call Reporting: Please report any concern/trouble calls to your Building Manager, Duty Manager, Resident Advisor, or online at www.navylifepnw.com. We can only help you if you make us aware of the issue. For EMERGENCIES that cause danger to life or serious damage to property is imminent dial (360) 257-3358.





Bravo Zulu to all UH building Watch Standers for your continued support in maintaining Safety and Security after working hours . Keeping our spaces safe is a big challenge, especially with 11 buildings . The UH management and our residents appreciate the work you render.

Congratulations to CS2 Gonzales and CS3 Williams for their selection as Building Manager of the Month for November - GREAT JOB!!!!

WINTER DRIVING TIPS

1. Have Your Car Examined Before You Leave. This is one of the most crucial winter driving tips. The last thing you want to worry about is your car falling apart and leaving you stranded far from home. Take it to your local auto shop for a quick once over, and make sure your tires are winter ready and properly inflated. Some companies like Discount Tires do free air checks!

2. Be Prepared For A Change In Course. Before you depart, become confident and aware of your route. It's very important that you are ready for anything on the road that could slightly change your plans, including construction, road closings, and traffic hurdles. Having a GPS handy is one way to never get lost. If you don't own one, having a state map is the next best thing.

3. Stay Hydrated For Your Journey. It probably seems like dehydration isn't very likely, but a recent study shows that a mere one-to two-percent loss of body weight can quickly lead to fatigue and decreased alertness, which could be deadly in icy winter driving. Also, your body requires more fuel in the cold so rely on highenergy food including sandwiches, a thermos filled with soup, and fruit.

4. Pack A Winter Safety Kit For The Car. Don't leave without essentials for a safe road trip. A cell phone (don't forget the car charger), jumper cables, blankets, flashlights, matches or emergency candles, first aid kit, and portable radio. It might seem excessive but remember that it's always better to have and not need than to need and not have.

5. Make Frequent Rest Stops. Winter driving is much more fatiguing than in the summer, so you'll want to make time to stop and stretch your legs. Just a few minutes off the road will make all the difference in improving your alertness when you're behind the wheel.

Find us on the internet at: www.navylifepnw.com